

GENERAL QUALITY POLICY STATEMENT

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Enermove srl is particularly focused on providing design services and on the realisation, through qualified suppliers, of industrial plants that increasingly meet and satisfy the requirements of its Clients.

This leads the Company to present itself with professionalism, making use of qualified and trained resources, while at the same time maintaining the flexibility to adapt to particularly demanding requirements in terms of timing.

Management's decision to implement a Quality System stems from the need to satisfy:

- internal clientele, represented by the owners, by optimising available resources and offering competitive prices that still allow for a fair profit;
- external clients, by providing a service/product that meets their requirements and applicable regulations, with particular respect for delivery times;

all of the above in order to avoid the risk of reputational damage, receipt of complaints, possible legal liabilities, and to increase customer satisfaction.

The Company's commercial policy intends to move along three main expansion strategies:

1. EXPANSION THROUGH ALLIANCES

The Company intends to establish strategic alliances (in the medium term) and project-based alliances (in the short term) with internationally prominent Contractors. These alliances stem from the idea of positioning the Company as a supplier of engineering and plant services for activities that represent *non-core business* for the Contractor and, as such, take the form of ongoing cooperation.

2. EXPANSION THROUGH PRODUCT LINES

The Company intends to continue its strategy of expanding competencies in the Energy sector. Alongside its consolidated expertise in the Oil & Gas sector, the Company has recently also introduced a Water line, engineering industrial water treatment solutions.

In addition to its development within Oil & Gas, the Company has also embarked on growth within the market for "*Tailor Made*" solutions. Specifically, this involves developing customised industrial technical solutions in response to technical and process challenges requested by clients.

Among its expansion objectives, the Company intends to further extend its product lines, broadening its offering to include:

- a. **Digital systems, to be applied mainly to engineered control systems in the Energy sector;**
- b. **Alternative energy sources.**
- c. **Wastewater and effluent treatment.**
- d. **“Tailor Made”.**

3. GEOGRAPHIC EXPANSION

In parallel, and drawing benefit from the two growth strategies outlined above, the Company intends to extend its international presence. The countries targeted for expansion are the Balkans (where there is strong demand for water treatment plants) and Egypt.

The general objectives that Enermove srl sets itself in carrying out this project are as follows:

- *obtaining certification of the Quality Management System;*
- *identifying and satisfying the needs, requirements and expectations of Clients;*
- *increasing involvement and professional competence at every level;*
- *expanding the internal workforce;*
- *preventing non-conformities and client complaints, thereby reducing the costs of poor quality;*
- *improving the organisational structure by monitoring the performance of core and support processes.*

These objectives will be made measurable, communicated to heads of operational units, and monitored at each Management Review of the Quality System.

Management commits to disseminating and making this policy understandable at all levels of the organisation, stimulating awareness and the involvement of all resources. It further commits to:

- *establishing and maintaining unity of intent towards the achievement of objectives;*
- *constantly monitoring the application of the Quality System;*
- *making appropriate operational means and equipment available;*
- *training and coaching personnel in new technologies and/or regulations (where necessary).*

To ensure that the commitments made are honoured, Management appoints the Quality Manager as its representative and assigns them the responsibility and authority to:

- *ensure that processes are implemented and kept up to date;*

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- *inform management of the performance of the Quality System, including improvement and training needs;*
- *maintain liaisons with external organisations on Quality System matters.*

Convinced that the pursuit of quality and continuous improvement is the only path to achieving corporate competitiveness, Management considers it essential and therefore calls for the active collaboration of all functions.

Management